

Business running transformation

CHALLENGE

User (s acquisition of software company merged 4 sofware company's total value \$ 100M with 250 employees all over the world) is a typical Microsoft user whose employees do 2012 using only MS products (Office , Lync , Exchange , etc.) and VMware virtual environment. How is a new company launched a start- up with 250 employees and an existing customer base, transformation from a typical Microsoft world of cloud- based business is a big challenge teams who were responsible for the integration . In addition to the above challenges, the project should be completed in 3 months. It should be considered that the user has offices based all over the world (N. America, EU, India) to come to the fore differences in time zones, but also unavoidable multicultural differences between an employee who is required it should be taken into account . Perhaps the biggest challenge was the need for maintaining continuity of operations during the three -month migration that was completely successful realized.

APPROACH

To the company successfully integrated and transformed its central IT system without losing business continuity , it takes a lot of knowledge and experience in working with cloud environments and careful consideration of the potential risks of switching to a completely new way of doing business . At the Project integration is done over 60 people in the entire world . The company was required to adjust standards of business of the new company - owner of the whole business is based on Google Apps, Amazon AWS, Skype and several standardized platform. From the start, the operating team with IT team went into the preparation of business policy and intranet portals with all the useful information related to the new way of doing business. Developers have acquired the software tools necessary for undisturbed software development (MSDN, IBM, Atlassian, etc.). In general, the transformation is prepared and odrađena so there was no delay in the operations and all departments to smooth perform their duties . In addition to IT integration , it is necessary to prepare employees to BYOD policies (bring- your -own -device) and work from home.

RESULT

FD is coordinated by IT integration and has been successfully performed - email and office application system is so transferred from MS Exchange / Office to Google Apps , the typical corporate communication tools have become softphone , Skype , GoToMeeting , HiDefConferencing Bluejeans and videoconferencing platform. At the very beginning of the project was set up Intranet portal with useful information for new users who have not had the opportunity to work with the Google platform and coming from the Microsoft world to to facilitate their transition. You should migrate over 1000 servers (physical and virtual) from existing VMware environment in the U.S. and India in Amazon AWS . The team of developers has prepared a web application import virtual machines in Amazon AWS , which proved to be extremely useful and will be a new company - owner

used in the future for many other projects . Also , there is a need to make a transfer over 100 Internet domains , numerous DNS records and a few phone numbers for customer support , which the four listed companies had in their possession . The project is completed in 3 months how many were approved and the company every day attracts new customers from enterprise segment markets its software products in the field of business process management , enterprise messaging and SOA (Service Oriented Architecture).

CONCLUSION

Work from home and BYOD policies, user generated additional savings because there is no need for lease Office and computer maintenance. Each user is granted the maximum cost for the purchase of a laptop or PC Desktop computers which are reimbursed, no user is individually responsible for the maintenance of the same.